

American Express Australia: Terms and Conditions

- 1. Annual Travel Credit.** Book through americanexpress.com.au/travel or by phone through Platinum Travel Service for flights, hotel, car hire and experiences. All other bookings, such as Fine Hotels and Resorts and Hotel Collection bookings are excluded. Benefit available for the Primary Card Member only to redeem in a single booking. For bookings less than \$450, any unused portion of the Travel Credit will be forfeited. The Travel Credit cannot be carried forward to any subsequent year. To check the expiration date of your Travel Credit if you have not already redeemed it, please visit americanexpress.com.au/travel; log in and click Travel Credit Details in the top right hand corner. No refunds, including cancelled bookings. Travel Credit spend will not earn Membership Rewards points. For full Travel Credit Terms and Conditions visit americanexpress.com/australia/platinumtravelcreditterms
- 2. Accor Plus Complimentary Membership.** Accor Plus enrolment is required and available until 16 April 2021. Accor Plus benefit is available only to the Primary Platinum Card Member. Complimentary membership is annual within the benefit validity after which standard eligibility criteria applies. Membership privileges will only be granted on presentation of valid Accor Plus card and member must identify themselves as an Accor Plus member at time of booking. Accommodation bookings must be made through www.accorhotels.com. American Express reserves the right to instruct AccorHotels to cancel your membership if you cease to be a Platinum Card Member or your account is not in good standing. Visit accorplus.com for full membership conditions, benefits and participating properties. Complimentary night stay rooms are limited each night per participating property and must be made by visiting and booking through accorhotels.com. Enrolment in the Le Club AccorHotels program is required to receive Silver tier benefits and Accor Plus benefits. Benefits are subject to change. Benefits are subject to availability and may vary by property. To view terms and conditions visit leclubaccorhotels.com.
- 3. For Smartphone Screen Insurance,** you must use your American Express Card to pay for your phone outright or your monthly phone bill. Maximum of 2 claims per 12 month period, per Account, maximum cover of \$500 per claim and an excess of 10% of the claimed amount applies. Waiting periods may apply. Find out more or make a claim [here](#). The insurance is underwritten by Chubb Insurance Australia Limited (ABN 23 001 642 020, AFSL No. 239687) under a group policy held by American Express Australia Limited (ABN 92 108 952 085, AFSL No. 291313).